Congress Platform Guide
We recommend that you follow the congress on your PC. It is possible to use your smartphone or tablet, but this can affect the presentation of the platform and the transmission of the stream.

For the best viewing experience, we recommend that you join the conference using a desktop computer or laptop using latest version of Chrome or Firefox.
Accessing the Congress Platform

At the Congress Platform click on “Entrance” to enter the virtual congress venue.
Accessing the Congress Platform

You can access the platform via the link provided in the email received or via the congress website. The login credentials are sent to you by email.

Note: you need to have a valid and paid registration for the eEANS2021 in order to be able to access the platform. In case you have an outstanding amount, you will be redirected to a payment page.
Accessing the Congress Platform

After logging in, the entry screen will appear again. Click on “Entrance” and start your virtual congress experience.
Lobby Overview

Access to Scientific Programme, On Demand Sessions & ePoster Presentations

Access to Exhibitor Profiles

Access to LIVE sessions

Access to ePosters
Programme
Programme Overview

A detailed overview of each section of the Programme (Scientific Programme, On Demand, ePosters, ePoster Presentations) is provided on the following pages.
Scientific Programme

Access the full scientific programme day by day. Select a session to see all presentations in the corresponding session.
Sessions

After selecting a session, you will see the chair and presentations. All sessions, speakers and presentations can be added as favourites. If a session is currently live, you can join the live stream directly from the programme.

After selecting a presentation, you will see the presentation and speaker details. After the session, a recording of each presentation will be available in this view as well as in the On Demand section.
On Demand

All presentations can be accessed in the On Demand section a few hours after the session was live. Navigate through the menu or use the search bar on top to search for keywords or speakers.
ePoster Presentations

All ePoster presentations can be accessed before, during and after the congress on demand anytime. Use the search bar on top to search for keywords, speakers or topics.
ePoster Presentations

Enter your comment or question on the right side, which can be answered by the author at any time.
Exhibition
Exhibition

Click on a sponsor logo to get to the exhibitor profile of the respective industry partner.
Session Rooms
Session Rooms

Via the Session Rooms tab you can access the live streams of each room. The current session is displayed on the screens above each room.
Session Rooms

During each session, there is a Q&A field available. You can also upvote questions. The chairs will select the most relevant questions and address them to the speaker during the discussion after the presentation. You can enter full screen mode by clicking on the symbol in the bottom right corner of the screen.
Speakers & Chairs

All speakers & chairs can be found in this section.

By clicking on a speaker photo, you can see the session this speaker has presentations in.
You can use the Chat-Function to connect with other delegates. In order to start a new chat choose a person from the list or search for them by entering their name.

Search for a person by typing their name in the search field.

Choose a person from the list and click on their name.

Here you can find all your current and previous chats.

If you do not want to be visible in the chat, you can deactivate the chat via your personal profile (upper right corner).
Other sections

The following additional sections are available in the platform:

- **Awards**: The EANS research grants & awards are displayed in this section.
- **ePosters**: access to the ePoster platform
- **Information**: FAQs, Evaluation for EACCME Accreditation
- **News**: current updates on sessions, highlights and the congress
- **My Favourites**: in this section you can find your pinned favorites (speakers/sessions/presentations)
Support

For additional questions, please also check the FAQ page on the congress website.

If you need support or are experiencing technical issues, you can contact us via the chat tool on the platform (only during congress hours) or via email (eans@aimgroup.eu)